

The DfE have launched a scheme which temporarily increases data allowances for mobile phone users on certain networks, this is so that children and young people can access remote education if their face-to-face education is disrupted.

We can request mobile data increases for children and young people who are eligible –

- have no broadband connection at home
- cannot afford additional data

One of the following must also apply. They are children:

- in years 3 to 11 and whose face-to-face education is disrupted · who are clinically extremely vulnerable and need to shield on current official advice (this could be from a doctor or hospital consultant)
- who live in a household that's been advised to shield because a family member is clinically extremely vulnerable
- who cannot attend school – even though theirs is open – because restrictions prevent it

If you feel you fit into these categories, the DfE will need to be provided with the following information:

**Account holder name**  
**Mobile phone number**  
**Mobile network (EE, O2, etc.)**  
**Pay monthly or PAYG**

**Please email me this information at [npeerless@marlborough.plymouth.sch.uk](mailto:npeerless@marlborough.plymouth.sch.uk) or reply by sending me a private message on Dojo if you fit the criteria.**

## **DfE Privacy Policy.**

Please read the following privacy statement if you are:

- the adult account holder for the mobile device
- the parent or carer of the person benefiting from the offer, if they're under 13
- the person benefiting from the offer, if they're 13 or over

### **Privacy statement**

1. For the purposes of data protection, I need to let you know that the Department for Education (DfE) is running the Mobile Network Offer through schools and their trusts or local authorities.

2. If the offer is taken up by an adult account holder, the school or social care team will share the account holder's name and mobile phone details with the DfE, who will share these with the relevant mobile network operator.

3. The mobile network operator will use that information to increase the data available for the account holder's mobile device, as long as they qualify for the offer.

4. The adult account holder's personal data is only shared with their mobile network operator for the purposes of the offer. No names of children or other adults, other than adult account holder, are shared with the DfE or the mobile network operator.

5. No personal information will be shared with the DfE if you do not want to take up the offer.

6. If you want to know more about how your personal information will be used before you take up the offer, we can send that to you first.

7. If you decide to take up the offer, you'll get a text message from the Department for Education with more information about your data protection rights.

If the account holder wants to receive some written information first, you can send them a link to our privacy information.

Furthermore, we have been made aware that, in order to facilitate remote learning, some of you may be in need of dongles for students who have no WI-FI at home. If so, please let me know asap.